

Section 7092
(October 2002)

7092	Citizen Complaint
7092.1	Procedures for Citizen Complaints

CITIZEN COMPLAINT

7092

(October 2002)

A complaint is an allegation of misconduct made by any person against any individual associated with CDF. A complaint may be a documented by oral and/or written expression of misconduct and is filed with the Department.

Complaints shall be referred to the department supervisor in charge of the facility. If a supervisor is not available, sufficient information shall be taken to allow the supervisor to follow-up on the complaint at the earliest opportunity.

PROCEDURES FOR CITIZEN COMPLAINTS

7092.1

(October 2002)

It shall be the policy of the CDF to accept all citizen complaints alleging misconduct on the part of department personnel. Investigations of such complaints shall be conducted according to [Personnel Procedures Handbook Section 1085.6](#). Investigative procedures for peace/public officers are outlined starting with [Personnel Procedures Handbook Section 1085.7](#).

(Refer to the CDF Personnel Procedures Handbook Section 1085)

(see next section)

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(see [Forms](#) or [Forms Samples](#))